Benefits and Services for Libraries

The *World Bank eLibrary* offers many valuable features, services, and benefits for librarians including:

Multiple Authentication Options

- **IP Authentication and Self-Service IP Updating**
  Access to the *eLibrary* is granted to all authorized users within an institution's IP range(s). Institutional administrators can update their institution's IP ranges from their Administrator account at any time.

- **Single Sign-on (SSO)**
  The *World Bank eLibrary* offers single sign-on authentication to subscribing institutions that use OpenAthens, allowing their patrons to seamlessly access all *eLibrary* content whether they are working from home or on campus. [EZproxy integration](#) is also available.

- **Seamless Authentication with Google Scholar**
  Google CASA (Campus Activated Subscriber Access) is automatically enabled for the *World Bank eLibrary*. Each time Google Scholar is used within a subscribing institution's IP range or network, Google Scholar creates a 30-day "token" based on the institution's *eLibrary* license. The user is subsequently able to access *eLibrary* on the same device when off campus. [Learn more about accessing the *eLibrary* through Google CASA.](#)

Cataloging and Indexing Support

- **Indexing in Major Discovery Services**
  World Bank eLibrary content and metadata are delivered to major search and discovery services on a regular basis so *World Bank eLibrary* content is more easily discovered and accessed by subscribers through their library search engines. These include **OCLC's WorldCat**; **CNKI; ExLibris Primo**; **Proquest's Alma and CDI**; and **EBSCO Discovery** products.

- **MARC Records and KBART Files for Easy Integration with Library Systems**
  The *eLibrary* is designed for easy integration with library federated search, OPACs, and other library-specific tools (e.g. CrossRef). New and revised MARC records for all publications are posted for download monthly in Institutional Administrator Accounts. Complete files are available for new subscribers. Administrators and catalogers in subscribing institutions may sign up to receive new MARC records alerts directly from their Administrator Accounts. KBART holdings files are also available to subscribers.

Usage Reporting

- **Self-Generated COUNTER-Compliant Usage Reports**
  Institutional administrators can request COUNTER R4 or R5 usage reports for their institution at any time via their Institutional Administration tab. Email notifications for monthly reports are also available.

- **Usage Reports via SUSHI**
  Automatic harvesting of *World Bank eLibrary* COUNTER reports is available for libraries that use SUSHI for collecting usage reports from multiple vendors or institutions.

More Benefits for Libraries

- **Institutional Branding**
  Institutional administrators may upload their institution's name or logo to appear on the *eLibrary* site, so users know the library has paid for their access to the *eLibrary*.

- **Perpetual Downloads and Post-Cancellation Use**
  All *eLibrary* content downloaded by subscribers during the subscription period may remain in their possession and used in perpetuity. In addition, *eLibrary* subscribers are free to email, download, save, and redistribute all World Bank-copyrighted content in *eLibrary* to anyone around the world in perpetuity. (Co-publications and journal articles are excluded). Further details are available in the [*eLibrary* Terms and Conditions](.).

- **Customized Training and Support**
  The *World Bank eLibrary* team offers a variety of free training options and materials for *eLibrary* subscribers, students, and staff including virtual demos, training and more. For further details, see [Training and Support](.) or contact us at [onlineresources@worldbank.org](.). We also encourage subscribers to share and distribute our [eLibrary Library Marketing Materials](.) with students and faculty to promote further use of the *eLibrary*.

- **Dedicated Customer Service**
  Our Customer Service team is committed to providing you with the best user experience. We welcome your feedback at any time and are here to answer all your questions at [onlineresources@worldbank.org](.) or **+1 202 473 8597**.